Terms of Service

Laser Ink Customs LLC

Effective Date: 4/02/2025

Welcome to Laser Ink Customs LLC. By accessing or using our website and services, you agree to be bound by the following Terms of Service. Please read them carefully before making a purchase.

1. General Terms

Laser Ink Customs LLC provides customized laser-engraved products. By using our services, you acknowledge and agree to comply with these Terms of Service.

2. Payment Methods

We accept payments through major credit card companies and debit cards. By submitting payment information, you represent and warrant that you have the legal right to use any payment method provided.

3. Order Processing & Shipping

- Orders are processed in the order they are received and are subject to product availability.
- Most orders will ship within 1-2 weeks.
- We make every effort to ship orders as quickly as possible; however, we do not guarantee specific delivery dates.
- Once an order is shipped, Laser Ink Customs LLC is not responsible for any delays caused by the shipping carrier.
- Shipping rates and times may vary based on your location and selected shipping method.

4. Shipping Restrictions

Due to legal restrictions, we do not ship firearm magazines to the following locations:

- California
- Colorado
- Connecticut
- Delaware
- Hawaii
- Illinois
- Maryland
- Massachusetts
- New Jersey
- New York
- Oregon
- Rhode Island
- Vermont
- Washington
- Washington, D.C.

The above listed States restrict firearms magazines to a degree, if you believe your jurisdiction allows the possession of magazines listed for sale contact us. If an order is placed for a restricted location, we reserve the right to cancel the order and issue a refund.

5. Returns & Refunds

- Due to the custom nature of our products, all sales are final unless the product is defective or incorrect.
- If you receive a defective or incorrect product, please contact us within **7 days** of delivery to arrange a resolution.

6. Limitation of Liability

Laser Ink Customs LLC is not liable for any damages, including but not limited to lost profits, business interruption, or personal injury resulting from the use of our products.

7. Changes to Terms of Service

We reserve the right to update these Terms of Service at any time. Changes will be effective upon posting to our website.

8. Privacy Policy

Laser Ink Customs LLC values your privacy. By using our website, you agree to the collection and use of your information in accordance with this Privacy Policy.

- Information We Collect: We may collect personal information such as your name, email address, phone number, billing and shipping addresses, and payment details.
- **How We Use Your Information:** We use your information to process orders, provide customer service, and improve our services.
- **Sharing of Information:** We do not sell, trade, or otherwise transfer your personal information to outside parties except as required to fulfill orders or comply with the law.
- **Data Security:** We implement security measures to protect your personal information but cannot guarantee absolute security.
- **Cookies:** Our website may use cookies to enhance your experience. You may disable cookies through your browser settings.
- Opting Out of Data Collection: Customers may request to opt out of personal data collection by contacting us at isaac@laserinkcustoms.com. Additionally, you can disable cookies in your web browser settings to limit tracking.
- Changes to Privacy Policy: We reserve the right to update this Privacy Policy at any time.

9. Governing Law & Dispute Resolution

These Terms of Service shall be governed and construed in accordance with the laws of the State of **Idaho**, without regard to its conflict of law provisions.

Any disputes arising out of or related to these Terms of Service shall be resolved exclusively in the state or federal courts located in **Idaho**, and you consent to the jurisdiction and venue of such courts.

Additionally, Laser Ink Customs LLC complies with the **Idaho Consumer Protection Act** (ICPA), ensuring fair business practices and consumer rights. If you believe your rights have been violated, you may contact the **Idaho Attorney General's Office** for more information on your legal protections.

10. Contact Information

For any questions regarding these Terms of Service, please contact us at:

Laser Ink Customs LLC

isaac@laserinkcustoms.com

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By continuing to use our website and services, you acknowledge and agree to these Terms of Service and our Privacy Policy.